



# LISA THOMEZ

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## TECHNICAL COMMUNICATOR & LABORATORY SCIENTIST

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Technical communication graduate student and clinical microbiology professional specializing in transforming complex technical information into clear, user-centered content. Passionate about leveraging evidence-based communication strategies to improve knowledge transfer across disciplines. Special interest in evolving rhetoric in health and medicine. Brings a rare combination of frontline clinical laboratory experience and professional communication expertise.

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## EXPERIENCE

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### Mayo Clinic Health System

Medical Laboratory Scientist, Microbiology | Mar 2023 – present

- Performs and troubleshoots wide range of culture-based and molecular testing in clinical microbiology laboratory
- Founder and leader of laboratory Social Committee; hosts group meetings and initiatives to promote team engagement and well-being
- Enthusiastic trainer of new employees and laboratory students
- Advocate and facilitator of process change and quality improvement projects

### Knobelsdorff

Document Control Specialist | Dec 2024 – Mar 2025

- Collaborated with subject matter experts across multi-functional teams
- Created and edited proprietary technical documents across a variety of genres, supporting the company's full scope of operation
- Led SME team meetings and managed document production workflow to ensure timely, high-quality deliverables

### Mayo Clinic

Medical Laboratory Scientist, Bacteriology | May 2018 – Feb 2023

- Developed proficiency in highly specialized culture-based and molecular testing methodologies
- Organized and promoted team-building, wellness-oriented activities both inside and outside the workplace as work unit Well-Being Champion
- Consulted with multiple teams and medical experts within the department to produce reliable test results for a diverse patient population and client portfolio

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## EDUCATION

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### **M.S., Technical Communication**

Minnesota State University, Mankato, 2027 (anticipated)

- Coursework in UX, content strategy, visual communication, editing, and management
- Capstone with research emphasis forthcoming

### **G.C. (Graduate Certificate), Technical Communication**

Minnesota State University, Mankato, 2026

### **B.S., Medical Laboratory Science, *Summa Cum Laude***

Minnesota State University, Mankato, 2018

- Minors in Chemistry and Biology
- Tri Beta National Biological Honor Society and Microbiology Club member
- NCAA Division II Women's Tennis Team member

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## CERTIFICATIONS & MEMBERSHIPS

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### **Medical Laboratory Scientist (MLS)**

American Society for Clinical Pathology - Board of Certification

### **Special Interest Group on Design of Communication (SIGDOC)**

Association for Computing Machinery

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## RESEARCH

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### **Investigating Rhetorical Convergence in Healthcare Communication: A Digital Analysis of Patient-Facing Texts, 2026 (forthcoming)**

- Rhetorical and qualitative content analysis project
- Awarded 2026 Graduate Student Summer Research Fellowship from Department of English at Minnesota State University, Mankato
- Proposal accepted for 2026 Special Interest Group on Design of Communication (SIGDOC) Student Research Competition (SRC) and Annual Conference